

20 February 2025

Ms Grace Fu  
Minister for Sustainability and the Environment

The Public Toilets Taskforce was commissioned in March 2024 by the Ministry of Sustainability and the Environment (MSE) to study and recommend solutions to improve the cleanliness of public toilets. The Taskforce comprises representatives from key stakeholder groups, such as professionals, operators, industry associations as well as government agencies. We focused on public toilets that consistently fare poorly in cleanliness surveys, such as those at coffeeshops and hawker centres.

2 Over the course of its work, the Taskforce has assessed the key issues faced by premises with poor-performing public toilets and identified four key pillars that would be important in ensuring cleaner public toilets. These are (1) Design and Infrastructure, (2) Cleaning and Maintenance with Adoption of Technology, (3) Monitoring by All Stakeholders, Audit and Enforcement, and (4) Engagement and Outreach.

3 We are happy to report that the Taskforce has completed its work and hereby submits 10 key recommendations, centred on these four pillars. We hope that these recommendations will be considered positively by MSE, and be adopted and implemented widely by all stakeholders to bring about cleaner public toilets for everyone.

4 We thank you for the privilege of serving on the Public Toilets Taskforce.

Co-Chairs:



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Mr Baey Yam Keng  
Senior Parliamentary Secretary  
Ministry of Sustainability and the  
Environment



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Mr Andrew Khng  
Chairman  
Public Hygiene Council

Members:

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